



ASPIRE and PRAISE Values

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| <p>A Accountability
Takes ownership for assigned tasks and projects. Meets or exceeds commitments, quality standards and timelines while consistently modeling positive interactions and partnerships across Shannon. Seeks and constructively accepts feedback to continually improve personal performance.</p> | <p>P Perseverance
Dedicated to pressing forwarding toward personal, departmental and organizational goals and outcomes. Doesn't give up when faced with obstacles or challenges.</p> |
| <p>S Safety
Works to protect our patients and ensure a safe environment for our patients, visitors, and team members. Works to prevent errors, alerts appropriate team members regarding safety issues and utilizes processes to improve safety.</p> | <p>R Resilience
Has the ability to adapt and overcome during times of disruption. Positively supports team members during times of change or challenge.</p> |
| <p>P Professionalism
Presents self and work area in a way that reflects positively on Shannon to patients, families, customers, and the community as well as to all Shannon team members at all levels of the organization.</p> | <p>A Appreciation
Expresses gratitude and recognizes others for their contributions at all levels within the organization. Takes actions to let others know their importance and the value of their work.</p> |
| <p>I Innovation
Is forward thinking and open minded to explore new ideas and solutions to enhance patient care and organization processes. Embraces and encourages creativity, collaboration and different perspectives.</p> | <p>I Integrity
Is consistent and fair in all actions and the treatment of others. Does what is right, even when no one is looking.</p> |
| <p>R Respect
Is polite and considerate in all interactions, even under difficult circumstances. Raises concerns, feedback and suggestions in constructive ways.</p> | <p>S Service
Keeps focus on patients and the patient experience. Seeks or anticipates the needs of others. Meets or exceeds expectations and follows-up to assure needs have been met.</p> |
| <p>E Excellence
Goes the extra mile whenever possible. Ensures that exceptional patient care and delivery of high quality work is always the standard.</p> | <p>E Empathy
Acknowledges the feelings and differing perspectives of our patients, visitors and team members. Shows compassion and builds relationships to better serve one another.</p> |